



For Immediate Release

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TWAIN Working Group Welcomes ICE Health Systems as Newest Member

Latest Associate Member to bring fresh technical perspective around scanning in healthcare

Raleigh, NC – March 15, 2022 – The TWAIN Working Group (TWG), a not-for-profit organization designed to provide and foster a universal public standard for image acquisition devices, today announced the addition of ICE Health Systems as a new Associate Member company. ICE Health Systems provides a robust and interoperable electronic health record system with the purpose of serving the global advancement of patient healthcare by improving work efficiency and generating cost savings. As part of their highly configurable solution that adapts to all clinics, users and workflow, ICE Health Systems integrates communication between imaging devices and their software, to ensure that image acquisition is easy, seamless, and reliable. Images include patient photos, X-rays, scanned documents, and more. ICE Health Systems would like to leverage an open standard that supports multiple platforms to further facilitate this type of capture functionality, and plans to incorporate the TWAIN Direct standard from The TWAIN Working Group as part of their offering. As a result, the decision was made to join the TWAIN Working Group as an Associate Member to support the standard and leverage their market expertise to further enhance the TWAIN Direct standard.

“The TWAIN Direct standard encompasses technology that will allow us to directly acquire images from any TWAIN-compatible device into ICE using the best in security and ensuring no images or data is lost,” said Chad Cull, Implementation Manager at ICE Health Systems. “TWAIN Direct has the flexibility to facilitate scanning through the browser over the cloud, supports multiple platforms that our customers use, and is open source – all things that are attractive to us. After evaluating the TWAIN Direct specification, I engaged with the Group on questions and activities, and quickly discovered it could be very beneficial for ICE Health Systems to join the Group as a Member. We now have direct access to the developers of the standard for support, have the ability to contribute ideas and be part of development for future versions and can participate in other Group initiatives. I am confident that our participation will enable the Group to enhance the standard going forward and I look forward to working with the Group to improve our customers’ experiences. Altruistically, I hope to provide as much benefit to the

Group and the community as I expect us to receive from our membership. There's a lot of positive outcomes that are possible."

"The addition of ICE Health Systems as a member brings a fresh set of eyes to the Group. ICE Health Systems is a developer in the healthcare field, so understands the challenges faced by their users in capturing images - with the ultimate need to save time, resources and money," stated Joseph Odore, Chair of the TWAIN Working Group. "Their TWAIN Direct development journey is going to be a great testament to the functionality and benefits of the TWAIN Direct standard, and a good example of why solutions providers and manufacturers should adopt the standard themselves. We are thrilled to have ICE Health Systems as a new member, bringing all of their expertise and experience in solutions development in healthcare. What a great addition to the Group!"

About ICE Health Systems

ICE Health Systems is an advanced cloud-based comprehensive health record system to meet the evolving needs of healthcare. ICE Health Systems is an integrated cloud-based platform for managing all areas of patient care. Built-in features include Telehealth, patient charting, treatment planning, progress reporting, extensive database for real-time clinical research reporting, secure referrals and collaboration, patient financial double entry accounting system, a validation feature for clinical learning and many more functions. Our Mission is to serve the global healthcare community for the advancement of patient care and the support of professional excellence. ICEHealthSystems.com

About The TWAIN Working Group

The TWAIN Working Group, established in 1992, is a not-for-profit association of industry leaders who have gathered to create a standard that benefits the imaging industry as a whole. TWAIN's purpose is to provide and foster a universal public standard which links applications and image acquisition devices. The ongoing mission of this organization is to continue to enhance the standard to accommodate future technologies. TWAIN generates multiple opportunities for application developers and users to access information and broaden the standard; through a developer's forum, main website and online self-certification process. Current members of the TWAIN Working Group include P3iD Technologies, Inc., ExactCODE GmbH, Fujitsu Computer Products of America Inc., InoTec GmbH Organisationssysteme, Kodak Alaris, ICE Health Systems, Plustek, Inc., Atalasoft, Microtek, Inc., Dynamsoft, Epson America, Inc., LEAD Technologies, Visioneer, Inc., Hewlett Packard and PDF Association. More information about PDF/R, the TWAIN API and imaging standards can be obtained at pdfrafter.org, twain.org and twaindirect.org.